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URA developing e-filing system

THE Urban Redevelopment Authority has found a solution to its filing hassles — The KRIS Intelligent Filer (KIF).

Software company SQL View yesterday received \$260,717 from The Enterprise Challenge, an initiative of the Prime Minister's Office, to pilot KIF at URA for six months.

"URA is proud to be a trail blazer for the adoption of advanced, innovative technology for managing documents in government," said URA's deputy

chief executive officer Tan Siong Leng.

KIF can "read" documents to determine their content and context using artificial intelligence. It then classifies and stores the documents so they can be easily retrieved. In addition, the system can classify information according to the roles and security access levels of users.

URA's head of Information Systems Peter Quek said URA manually files an estimated 100,000 documents each year. With the new e-

filing system, URA could be up to 80 per cent more efficient in profiling documents.

SQL View chief executive officer Stephen Lim said: "When electronic documents are not managed and archived properly, they can get misplaced. This leads to loss of valuable corporate knowledge and evidence."

The Enterprise Challenge is a \$29 million fund set up for innovative proposals that have the potential to create significant improvements to the delivery of public service.